



## Parceiro de Confiança

## REFERENCIAIS

- ISO 27001 (Gestão da Segurança da Informação)
- BS 25999 (Gestão da Continuidade do Negócio)
- ISO 20000 (Gestão de Serviços de SI/TI)
- ISO 14064
- Solvência II
- Basileia II
- PCI v1.2
- MOF-IT CMR (IT Compliance Management Resources)
- OCEG Red Book (Open Compliance & Ethics Group)
- RMBOK (Risk Management Body of Knowledge)
- UpTime Institute (Tier II ou Tier III)
- COC-DCEE v 1.0 (Code of conduct – Data Centres Energy Efficiency )

## REFERÊNCIAS

- ISO 9001 – Quality Management
- OCEG GRC Capability Model 2.0 – “Principled Performance”
- BS 10001 – Client Satisfaction
- BS OHSAS 18001 / NP 4397: Occupational Health and Safety
- ISO 14001 – Environmental Management
- NP 4457:2007 – Investigation, Development & Innovation Management
- ISO 20000 – IT Service Management
- PAS 77 – IT Business Continuity Management
- ISO 27001 – Information Security Management
- ISO 38500 – IT Governance
- BS 25999 – Business continuity Management
- ISO 31000 – Risk Management Principles and Guidelines
- ISO 31010 - Risk management -- Risk assessment techniques
- ISO 14064 - Bilan Carbone

